



THE WESTIN
BEAR MOUNTAIN
GOLF RESORT & SPA
VICTORIA

Spa Attendant

JOIN OUR TEAM

The Westin Bear Mountain Golf Resort & Spa, Victoria is a 5 star resort property with 91 rooms, spa and a variety of food and beverage outlets including Bella Restaurant, Masters Lounge a 300 person ballroom as well as meeting and conference facilities.

Amatista Spa, Victoria is presently looking for work experience participant with the position of Spa Attendant.

SCOPE AND GENERAL PURPOSE OF POSITION

Responsible for the overall upkeep/repair of all spa departments and ensuring maximum efficiency, safety and uncompromising attention to Guest service. Assist in the Spa operations as needed to ensure effective delivery of service.

JOB RESPONSIBILITIES

- Maintain the cleanliness and sanitation of the public spaces and treatment rooms
- Restock and distribute linens such as fresh sheets, towels and robes into treatment rooms and storage cabinets
- Prepare lockers for guest arrival, ensuring towel, robe and sandals are ready
- Sanitizing sandals and removing used linens from locker room after guest departure
- Assist in room turnover for treatment providers to specified guidelines, including replacing linens and cleaning used dishes and implements
- Assist in the operation of all spa departments as required.

HEALTH AND SAFETY

- Follow all safety procedures and practices.
- Adherence to reception department emergency procedures/safety manual.

GUEST SERVICE

- Ensure the facility is in peak condition at all times (operations and cleanliness).
- Ensure Guest satisfaction at all times by ensuring that safety and service is always the spa's first priority.

PREFERRED QUALIFICATIONS

- Previous experience in spa or hospitality industry.
- Flexible schedule with the ability to work weekends.
- Good Communication and organizational skills.
- Ability to work effectively in a fast paced, multitask environment.
- Certification in massage therapy or aesthetics is preferred.

Join our Resort Team and enjoy many perks and privileges provided by our Five Star environment including associate spa and F&B discounts, discounted hotel stays at our Marriott Hotel brands.